



December 11, 2014

Re: Whacked Out Sports

To: Whom It May Concern

The captioning vendor best practices outlined by the FCC in the Report and Order concerning captioning quality were modeled in part upon the operations of the National Captioning Institute, and I attest that NCI adheres to the best practices therein. Additionally, I served as the lead author of the Captioning Vendor Best Practices document on which the FCC's guidelines were based, and key personnel from the FCC visited NCI facilities and reviewed our operations to help them in preparing the Report and Order.

Sincerely,

A handwritten signature in grey ink that reads "Jill Toschi".

Jill Toschi
Vice President for Operations
National Captioning Institute

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